

**For Immediate Release
22 November 2024**

HTH Addresses Fraudulent Website Scam

On 4 November 2024, HTH became aware of a fraudulent website impersonating the HTH brand, which has unfortunately scammed several consumers attempting to purchase HTH products.

We want to assure the public that this scheme is in no way associated with the trusted HTH brand, which has been a part of families' lives for many years.

HTH deeply regrets the distress caused to those affected by this scam. We are actively working to address the issue and prevent any further misuse of our brand identity. Protecting the trust of our customers is a top priority, and we remain committed to ensuring this matter is resolved swiftly.

To help safeguard our customers, we wish to remind everyone that HTH products are available through reputable and accredited retailers, including Checkers, Pick 'n Pay, Makro, Builders, Chamberlain, Takealot, and others. HTH does not sell products directly to consumers via any of its own platforms. For accurate information about our products, please visit our only official website: <https://hth.co.za> .

At HTH, we are dedicated to not only providing safe and effective water solutions but also to upholding a customer experience that reflects the excellence of our brand.

For any customer queries or concerns, please contact us at hth.sa@solenis.com.